

Bidbury & Co

Technical Help Guide

Maintenance guide for your Bidbury & Co pull-out rinse

To keep your pull-out rinse functioning smoothly, it's essential to clean and descale it 2-3 times a year. This routine helps prevent limescale build up and removes sediment or grime from the internal mechanism. The process takes about 10-15 minutes and requires no special tools or plumbing expertise.

Turn Off the Water Supply ❶

Locate the water supply valve under the sink and turn it off. To ensure the supply is closed (off), press the rinse button over the sink to release any remaining water in the pipework.

Unscrew the Spray Head ❷

Carefully unscrew the outer spray head. Take care not to lose any rubber seals that may be inside.

Remove the Brass Ring ❸&❹

Gently pull out the brass ring from the rinse.

Flush the System

Turn the water supply back on and press the rinse button to flush the system for 3-5 seconds, clearing any internal debris.

Clean the Spray Head and Brass Ring

Soak both the spray head and brass ring in a 50/50 solution of warm water and white distilled vinegar, or use a mild, natural low-pH cleaner. Avoid abrasive or bleach-based cleaners to protect the finish.

Reassemble the Rinse

Reassemble the rinse in reverse order, ensuring all parts are securely in place. Turn the water supply back on and flush water through the system for at least 10 seconds.

Final Check

Check for leaks and ensure the button operates as expected. If any issues persist, repeat the dismantling and reassembly process.

Replacement or Removal

If you need to disconnect the rinse completely, simply follow step one and turn off the water supply, then unscrew the flexible hose connection at the base of the rinse, being careful not to lose the internal rubber washer.

Your rinse is now serviced and ready to provide years of reliable performance.

Further assistance:

Call us on 0333 33 55 956 (Option 1 - Technical Support & Advice)

